

Shopping Cart: Tools for Success

Welcome to the new AdvoCare shopping experience.

Today's business culture is Web-based which is why we are working every day to bring you the highest quality and most user-friendly experience possible at www.advocare.com. This redesigned Shopping Cart is the first of many Web site updates you'll experience within the next year.

Please take some time to read through this Help document to learn the many new features of this Shopping Cart.

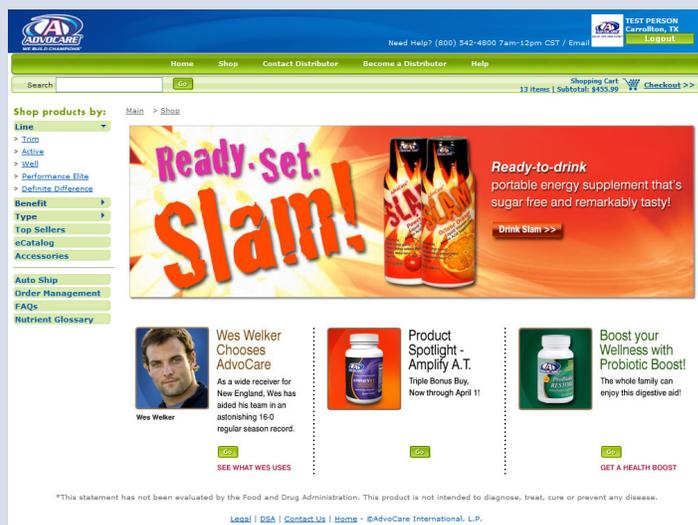


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AdvoCare[®]
Shopping Cart Help Guide
for Customers

What you should *Know*

Requirements

To ideally view this redesigned Shopping Cart, set your screen resolution to a minimum of 1024 x 768 pixels.

For PC users, click the Start menu at the lower left part of your screen. Choose Control Panel. Double click Display and then click Settings. Adjust your settings to 1024 x 768 pixels.

For MAC users, click the Apple icon at the top left, then select the System Preferences menu item. Under Hardware select the Display icon then click the 1024 x 768 pixel resolution. Your screen should automatically adjust.

Getting Started

When you go to your AdvoCare Distributor's Web site, click on the Shop Now button to start shopping. Once you are in the store you will notice the blue, main navigation menu changes to green. This will become consistent for all menu items throughout the site as our updates progress. Click Shop on the green, main navigation menu from any screen within the shopping experience to return to the main store page.

Menus

The green, main navigation menu along the top of the screen offers access to any part of the AdvoCare Web site. The left, vertical menu offers several search options and access to all shopping Cart related information. Click a Left Menu category to view its sub-category contents. To close or open a Left Menu category, click on the arrow next to its title.

Main / Left Menu

Line – Allows you to shop by AdvoCare product line including Trim, Active, Well, Performance Elite and Definite Difference®.

Benefit – Allows you to shop according to the structure of the AdvoCare print catalog and eCatalog. Benefits include, Weight Loss, Energy, Great Skin, Lean Muscle and Fitness, Core Nutrition and more.

Type – Allows you to shop by product type including Soft Gels, Capsules, Caplets/Tablets, Drinks/Shakes, Bars, Kits.

Top Sellers – Allows you to shop for our top 10 selling products quickly.

eCatalog – Opens a new window for shopping through our eCatalog.

AutoShip – Links to the AutoShip section of the Web site where you can have your favorite products automatically delivered once or twice a month.

Quick Order – Links directly to our Quick Order Form.

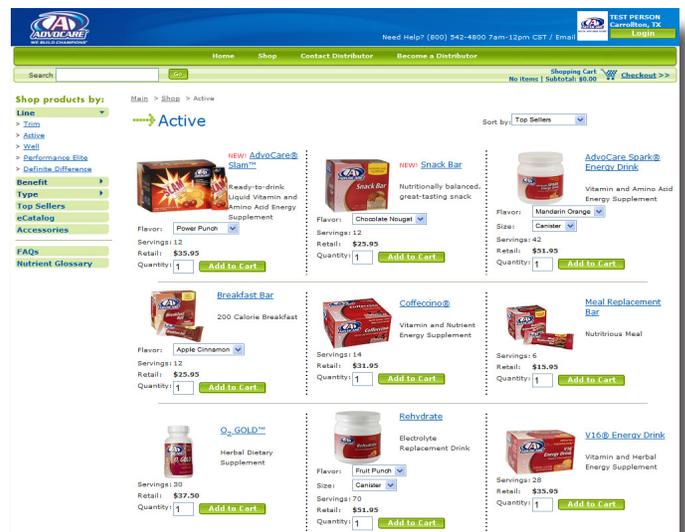
Order Management – This button only displays if you have already created a Customer Account, and allows you to view the history of all your orders, AutoShip orders, Saved Carts and Western Union orders.

FAQs – View frequently asked questions about your favorite products.

Nutrient Glossary – Don't know what an ingredient in your favorite product is? Find the definition.

Endorsers – Learn about hundreds of professional athletes, coaches, entertainers and world champions who are fueled by AdvoCare products.

Sci / Med Board – Meet and learn about our Scientific and Medical Advisory Board.



Your shopping Experience

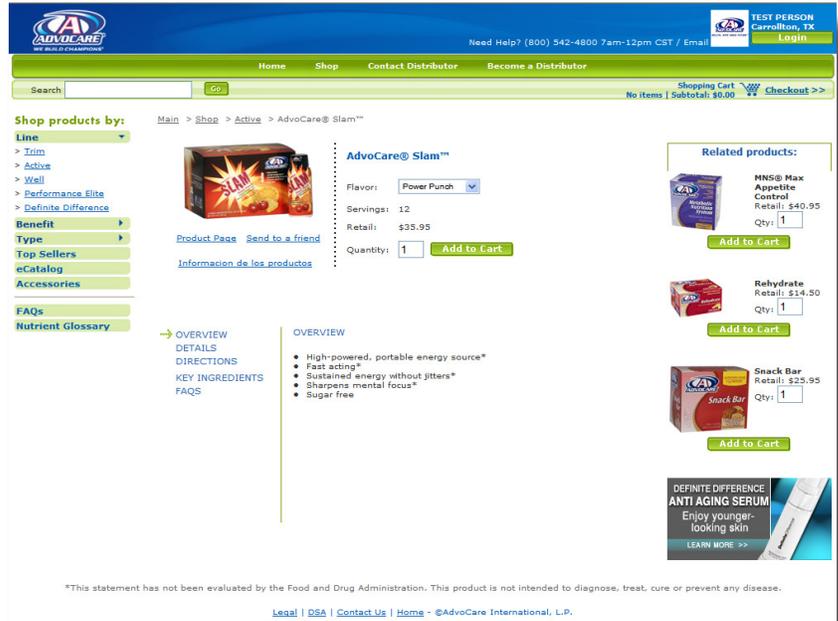
Shopping

Product Details

Once you've selected a sub-category to browse through (i.e. Top Sellers), you'll notice a brief description of each product in that subcategory. When you find a product you're interested in, click the product name or picture and view detailed product information, plus helpful testimonials and Endorser information, you have the ability to view and add related products as well as the option to download the information in the PDF Product Page.

Adding Products to Your Cart

You can easily add products to your Cart by selecting a size, flavor and quantity and clicking **Add to Cart**.

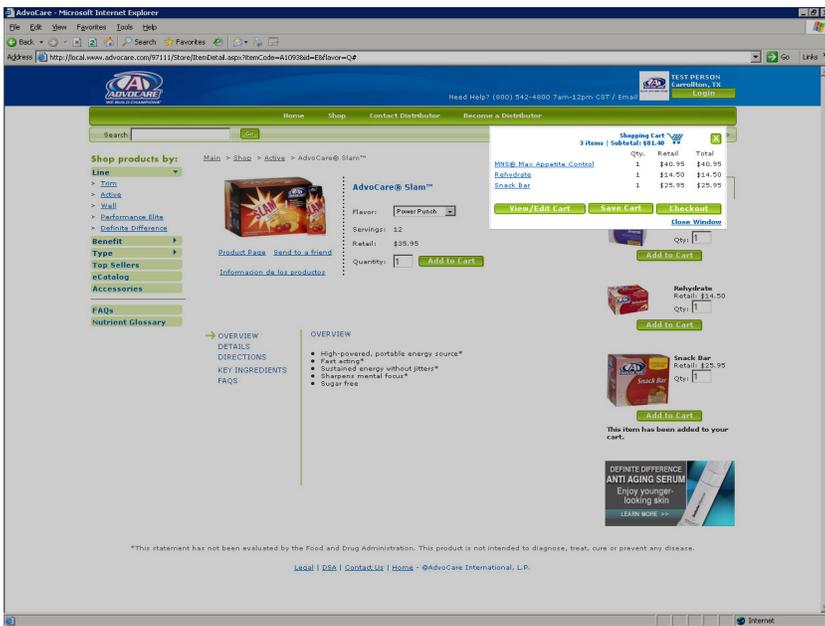


Related Products

On each product detail page in the store, you can view and add items related to your product of choice. Add them to your Cart directly from that page or click the image to view the detail page for that related product.

Keeping Up With Your Order Status

Throughout your shopping experience, you may track your order by clicking the Shopping Cart graphic in the upper right corner of the screen. To review products you've already selected, click View/Edit Cart within the Shopping Cart flyout. You can also check out or save your order from this flyout. To close this flyout, click the X in the top, right corner.



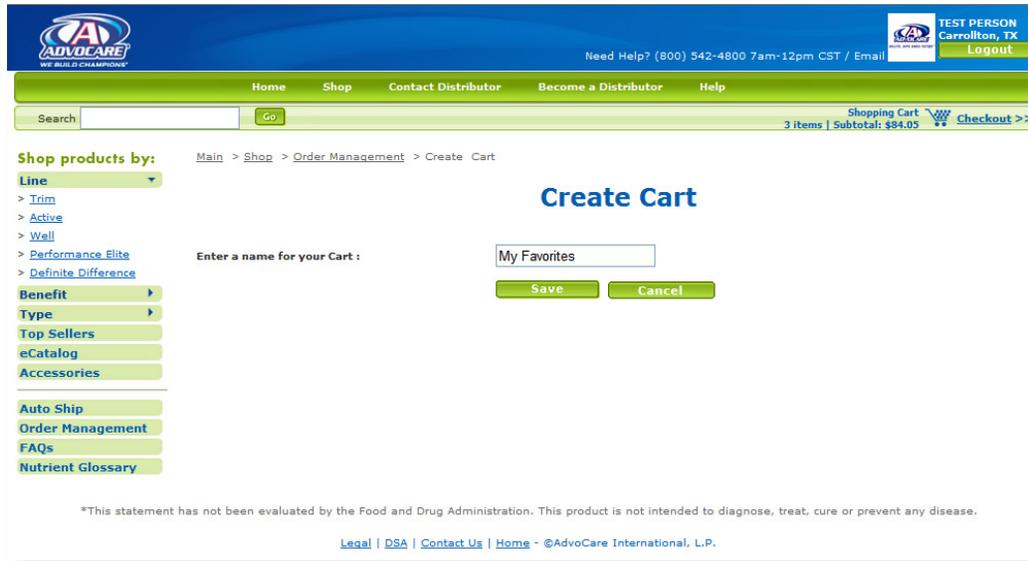
Logging in/Creating an Account

If you do not already have an account, you will need to create a Customer Account to complete your shopping experience. By doing this, you have access to your Order History. To create a Customer Account, click Create a New Account on the Login screen and follow the instructions.

Carts

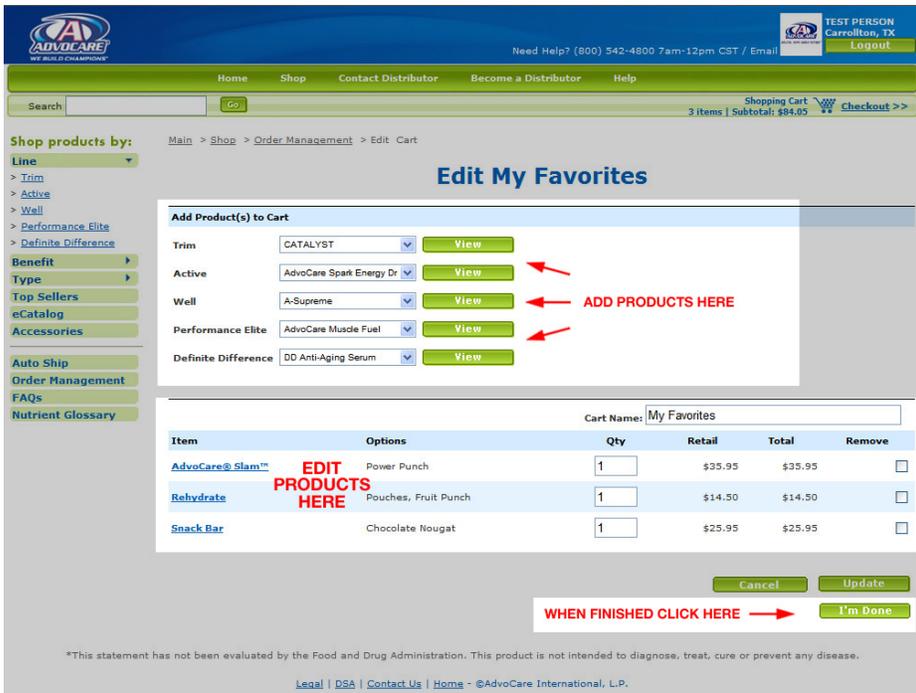
Saving Carts

If for some reason you need to quit shopping and come back later, you have the option of saving your Cart. Click Save Cart from the Shopping Cart flyout or the Checkout page. You will be asked to name your Cart, select Saved Cart, then Save. From the confirmation screen, click the underlined name of your Cart to add or delete items, then click **I'm Done**. This Cart will be saved until you log in again and are ready to continue shopping or submit your order. If you leave the Web site without naming your Cart, it will be stored for 7 days and then permanently deleted.



Editing Carts

Once you have saved a Cart, you may add or delete items or delete the entire Cart. To add or delete items, go to Order Management on the left, vertical menu. The top of the screen displays all of your saved Carts. Click the Cart you need to edit. You are then taken to the Edit Cart page where you can view items from any Line of products and select the Flavor, Size and Quantity to add to your Cart. To delete items, check the box titled **Remove** next to the product you wish to delete, then click Update. Once you have completed edits to the Cart, click **I'm Done**.



Retrieving Saved Carts

To retrieve your saved Carts, log on to your Distributor's Web site, click Shop Now, and Order Management on the left menu.

Checkout

Order Checkout Screen

You'll enjoy a user-friendly, quick checkout process that allows you to see your entire order on the Order Checkout Screen. You may also edit your shipping address and select Shipping and Payment Method.

Billing/Shipping Address

Your billing and shipping address is already on file from when you first created your online account. However, when you get to the Order Checkout Screen, you'll have the option to choose the shipping address on file or you can add, edit and delete other shipping addresses. To change your billing address, you must call customer service at 800.542.4800.

Changing Your Shipping Address

From Order Checkout Screen, click Select Different Address. Here you can add a new address, select a different address and edit or delete existing addresses. Once you've made your changes, you'll be taken back to the Order Checkout Screen. To update your billing address you must call Customer Service at 800.542.4800. AdvoCare does not ship to P.O. Box addresses.

Selecting a Shipping Method

When you place an order, the default setting for shipping on the Order Checkout Screen is Standard unless Priority Overnight or 2-Day Air is selected from the drop down menu. You can also choose to pick up your order by selecting Pickup Order Instead. An estimated delivery date is listed just below the shipping method drop down box for your convenience. A more detailed explanation for shipping to Alaska, Hawaii and Puerto Rico is also available.

Payment Method

When placing your order on the Order Checkout Screen select Credit Card or Western Union.

Submit Your Order

Once you've completed your address and payment information, click Submit to complete the checkout process and receive your order confirmation. An e-mail confirmation is sent upon completion to the e-mail address on file. To update your e-mail address on file, call Customer Service at 800.542.4800.

ADVO CARE
WE BUILD CHAMPIONS

Need Help? (800) 542-4800 7am-12pm CST / Email [TEST PERSON](#)
Carrollton, TX [Logout](#)

Home Shop Contact Distributor Become a Distributor Help

Search [Shopping Cart](#) [3 items | Subtotal: \\$84.05](#) [Checkout >>](#)

Shop products by:
[Line](#) [Benefit](#) [Type](#) [Top Sellers](#) [eCatalog](#) [Accessories](#)
[Auto Ship](#) [Order Management](#) [FAQs](#) [Nutrient Glossary](#)

[Main](#) > [Shop](#) > [Shopping Cart](#) > [Checkout](#) > Order Summary

Order Checkout

Item #	Item	Options	Qty	Retail	Total
A1093	AdvoCare@ Slam™	Power Punch	1	\$35.95	\$35.95
A3614	Snack Bar	Chocolate Nougat	1	\$25.95	\$25.95
A4402	Rehydrate	Pouches, Fruit Punch	1	\$14.50	\$14.50
Retail Subtotal				\$76.40	
-0% Discount					-\$0.00
Subtotal				\$76.40	
Shipping					\$5.95
Tax:					\$1.70
TOTAL:				\$84.05	

Shipping Tax is based on both the destination state and the products being shipped.

The business volume for this order is \$38.19

[Edit Order](#) [Save Cart](#) [Save Cart as Autoship](#)

If you have any concerns about this order, call our toll-free line at 1.800.542.4800

Shipping Information: Shipping method: Standard Shipping - \$5.95(estimated) Priority Overnight - \$12.95 2-Day Air - \$15.95
Order should arrive by 26-MAR-08.
[Shipping Details](#) [Pick Up Order Instead](#)

[Select Different Address](#)

Billing method: Email:
 Credit Card Western Union (details needed)
Credit Card Number:
Expiration:

*This statement has not been evaluated by the Food and Drug Administration. This product is not intended to diagnose, treat, cure or prevent any disease.